

3300 ICP Feature Matrix

(Mitel Communications Director Release 4.2)

Features	Phones/Appliances										
	Family 1	Family 2	Family 3	Family 4	Family 5						
	SS401 SS4001 5001 IP 5201 IP 5302 SIP 2500 (ONS)	SS4015 5005 IP 5010 IP 5205 IP 5207 IP 5212 IP 5215 IP Dual Mode 5215 IP 5304 IP 5312 IP	SS420 SS4025 SS4125 5020 IP 5220 IP Dual Mode 5220 IP 5224 IP 5324 IP Navigator	SS430 SS4150 5140 IP 5240 IP 5235 IP	5330 IP 5340 IP 5320 IP 5360 IP	SS410 TeleMatrix 3000IP	5230 IP	Wireless (OpenPhone 27, Symbol, SpectraLink)	UC Advanced Your Assistant	UC Advanced (with Softphone) Your Assistant Softphone	5560 IPT
Account Codes - Default	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Account Codes - System	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Account Codes - Verified and Non-verified	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Non-verified only (see Note 4)	Non-verified only (see Note 4)	Yes
Add Held	No	No	Yes	Yes	Yes	Yes	Yes	SpectraLink only	Yes	Yes	Yes
Auto-Answer	No	In Headset mode only for 4015, 5005 5010 and 5205; Yes for others	Yes	In Headset mode only for 5235; Yes for others	Yes	Yes	No	Yes	Yes	Yes	No
Auto-Hold	5302 only	Yes	Yes	Yes	Yes	Yes	Yes	N/A on Symbol	Yes	Yes	Yes
ACD Support	No	IP Phones only No for 5304	Yes	Yes	Yes	410 only	No	N/A on OpenPhone 27 SpectraLink only	Yes	Yes	No
ACD Agent Hot Desking (including ACD Express)	No	IP Phones only No for 5304	IP Phones only	IP Phones only	Yes	No	No	No	No	No	No
Broker's Call	5302 only	5005 and 5205 only No for 5304, 5312	No	No	No	No	No	No	No	No	No
Calculator	No	No	No	Yes	No	No	No	No	No	No	No
Call Duration Display	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Call Forward - Cancel All	Yes (see Note 9)	Yes (see Note 9)	Yes (see Note 9)	Yes (see Note 9)	Yes (see Note 9)	410 only	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes (see Note 5)
Call Forward	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 5)
Call Forward - Delay	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Call Forward - Follow Me - End Chaining	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes (see Note 5)
Call Forward - Follow Me - Reroute when Busy	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes (see Note 5)
Call Forward - Forced	No	No	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes (see Note 5)
Call Forward - Override	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes (see Note 5)
Call History	No	IP Phones only	IP Phones only	IP Phones only	Yes	No	Yes	No	Yes	Yes	No
Call Park/Group Park	Call Park only	Yes	Yes	Yes	Yes	Call Park only	Yes	Call Park only	No	Yes	Yes
Call Park Retrieve/Group Park Retrieve	Call Park Retrieve only	Yes	Yes	Yes	Yes	Call Park Retrieve only	Yes	Call Park Retrieve only	No	No	Yes
Call Pickup (Dialed, Directed, Clustered)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Call Privacy	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Call Waiting - Swap Automatic	2500 only	No	No	No	No	No	No	No	No	No	No
Callback	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes (see Note 5)
Camp-on	Yes (see Note 6)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Clear All Features	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Symbol only	No	No	Yes
Compression Support	5201 (G.711) and 5302 (G.711, G.729) only	5207 (G.711) 521x (G.711, G.729)	52xx & Navigator only (G.711, G.729)	52xx (G.711, G.729) 5140 (G.729)	G.711, G.729	TeleMatrix only (G.729)	G.711, G.729	OpenPhone 27 (G.711, G.729)	G.711, G.729	G.711, G.729	G.711, G.729
Conference	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Conference Application	No	No	No	5235 only	Yes	No	No	No	No	No	No
Conference Split	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Conference Unit Support (5305/5310)	No	No	5xxx only	No	Yes (except 5320)	No	No	No	No	No	No
Cordless (DECT) Module (for handset & headset)	No	No	No	No	N/A on 5320	No	No	No	No	No	No
Corporate Directory	No	Yes	Yes	Yes	Yes	No	Yes	No	Yes (see Note 4)	Yes (see Note 4)	No
Destination-based Call Display	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Dial Tone - Outgoing Calls	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Dialed Number Editing	No	No	Yes	Yes	Yes	No	Yes	No	Yes	Yes	Yes
Direct Outward Dialing (DOD)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Direct Page - Initiate	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Direct Page - Receive	5302 only	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes
Direct Station Select/Busy Lamp Field (DSS/BLF)	No	Yes No for 5304	Yes	Yes	Yes	DSS only	Yes	No	No	No	Yes
Directed Voice Call - Initiate	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Directed Voice Call - Receive	No	5212, 5312 only	4x25, 5224, 53xx and Navigator only	Yes	Yes	Yes	No	No	No	No	No
Display Contrast Control	No	Yes	Yes	Yes	Yes	No	Yes	Symbol only	No	No	Yes
Display Brightness Control	No	No	No	5235 only	N/A on 5320	No	No	No	No	No	Yes

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Do Not Disturb	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Feature Keys	No	Yes	Yes	Yes	Yes	Yes	Yes	SpectraLink only	No	No	Yes
Flash - Calibrated	2500 only	No	No	No	No	No	No	No	No	No	No
Flash - Switchhook	2500 only	No	No	No	No	No	No	No	No	No	No
Flash - Trunk	N/A on 5302	Yes	Yes	Yes	Yes	Yes	Yes	N/A on Symbol	No	No	Yes
Flexible Answer Point	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Gigabit Ethernet Stand Support	No	5212, DM, 5215, 5312 only	DM 5220, 5224, 5324 only	5235 only	Yes	No	No	No	Yes	Yes	No
Ground Button	2500 only	No	No	No	No	No	No	No	No	No	No
Group Listen	No	5215, DM 5215, 5207, 5212, 5312 only	52xx, 5324, and Navigator only	5235 only	Yes	No	No	No	No	No	Yes
Group Page - Initiate	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Group Page - Receive	No	Yes	Yes	Yes	Yes	Yes	Yes	N/A on Symbol	No	No	Yes
Group Presence - Join/Leave Group	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Group Presence - Join All/Leave All Groups	No	IP Phones only N/A on 5304	IP Phones only	IP Phones only	Yes	No	No	SpectraLink only	No	No	No
Handset Receiver Volume Control	N/A on 2500	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Handsfree Answerback	No	5212, 5312 only	4x25, 5224, 53xx and Navigator only	Yes	Yes	Yes	No	No	No	No	No
Handsfree Operation	No	5207, 5215, 5212, and 5312 only	Yes	Yes	Yes	Yes	Yes	OpenPhone 27 only	Yes (see Note 4)	Yes (see Note 4)	Yes
Handoff Key	No	Yes	Yes	Yes	Yes	Yes	No	SpectraLink only	Yes	Yes	Yes
Headset Operation	No	N/A on 5005, 5205, and 5304 (See Note 1)	Yes (See Note 2)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Headset Mute Switch	No	N/A on 5005 and 5205	Yes	Yes	Yes	Yes	Yes	N/A on Symbol	Yes	Yes	No
Hold	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Hold on Hold	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Hold Key Retrieves Last Held Call	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Hot Desking	No	IP Phones only	IP Phones only	IP Phones only	Yes	No	No	SpectraLink only	No	No	Yes
Hot Line	Yes No for 5302 SIP	Yes	Yes	Yes	Yes	Yes (only in MiNET mode)	Yes	Not Applicable	Yes	Yes	Yes
IP Dect Stand Support	No	5312 only	5324 only	No	Yes	No	No	No	No	No	No
Language Change	No	N/A on 5005 and 5205	Yes	Yes	Yes	Yes	Yes	OpenPhone 27 only	Yes	Yes	No
Line Interface Module Support	No	No	Dual Mode 5220, 5224, and 5324 only	5235 only	Yes (except 5320)	No	No	No	No	No	No
Line Types and Appearances	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Meet Me Answer	No	Yes	Yes	Yes	Yes	Yes	Yes	OpenPhone 27 only	No	No	Yes
Messaging - Advisory	No	N/A on 5005 and 5205	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	No
Messaging - Callback	N/A on 2500 and 5302	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Messaging - Dialed	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Multi-Color LED	N/A	5010, 5207, 5212, 5312	5020, 5220 (incl Dual Mode), 5224, 5324	N/A	Yes	N/A	N/A	N/A	N/A	N/A	Yes
Multi-Level Precedence and Preemption (MLPP)	No	5212, 5215, 5312 only	5220, 5224, 5324 only	No	Yes	No	No	No	No	No	No
Multiple Message Waiting Indicator	No	Yes No for 5304	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes
Music	No	N/A on 5005, 5205 and 5207	Yes	Yes	Yes	Yes	No	OpenPhone 27 only	Yes	No	No
Mute Key	No	5212 and 5312 only	5324, 5224 and Navigator only	No	Yes	No	No	SpectraLink only	Yes	Yes	No
Night Service	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Off-Hook Voice Announce	No	5212, 5312 only	N/A on SS420	5xxx only	Yes	No	Yes	No	No	No	Yes
Override	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	N/A on Symbol	No	No	Yes
Override Security	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A on Symbol	No	No	Yes
Paging	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes

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PC Programming Application Support (Desktop Tool or Web Interface)	No	IP Phones only	5020 IP, 5220 IP, 5220 IP DM, 5224 IP, 5324 only	5140 IP, 5240 IP only	Yes	No	Yes	No	Yes (see Note 4)	Yes (see Note 4)	No
Personal Directory	No	No	No	5xxx only	No	No	Yes	No	Yes	Yes	No
Personal Ring Group Membership	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Phonebook	No	5215, DM 5215, 5212, 5304, 5312 only (see Note 7)	Yes (see Note 7)	Yes	Yes (see Note 7)	No	Yes	Yes	Yes	Yes	Yes
Phone Lock	Excludes SS401 and SS4001	Excludes SS4015	5020, 5220, 5224, 5324Navigator only	5235 only	Yes	No	No	OpenPhone 27 and SpectraLink	No	No	No
Privacy Release	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
PKM Support	No	No	420, 5220, DM 5220, 5224, 5324 only	430, 4150 and 5235 only	5330 and 5340	410 only	No	No	No	No	No
Record-A-Call	No	Yes	Yes	N/A on SS430	Yes	No	Yes	Yes	No	Yes	Yes
Redial	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Redial - Saved Number	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Release	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	N/A on Symbol	Yes (see Note 4)	Yes (see Note 4)	Yes
Reminder	No	No	Yes	Yes	Yes	No	No	N/A on Symbol	No	No	No
Resiliency Support	5xxx IP Phones (except 5302)	IP Phones only	IP Phones and Navigator only	IP Phones only	Yes	TeleMatrix only	Yes	N/A on Symbol	No	No	Yes
Ringer Control (Pitch and Volume)	Yes (Volume only on 5302)	Yes (Volume only on 5005 and 5205)	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Volume only
Ring Group Membership	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ring Line Select	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Silent Monitor	No	N/A on 5005	Yes	Yes	Yes	No	No	Symbol only	No	No	Yes
Simplified Account Code Entry	No	Yes	Yes	Yes	Yes	No	Yes	N/A on Symbol	No	No	Yes
SIP Support	5302 only	DM 5215, 5212, 5312 and 5304 only	DM 5220, 5224, 5324 and Navigator only	5235 only	N/A on 5360	TeleMatrix only	No	No	No	No	SIP Trunking only
Softkey Support	No	No Yes for 5304	Yes	Yes	Yes	No	Yes	Yes	No	No	Yes
Speaker Volume Control	N/A on 2500	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Speed Call - CDE	5302 only	Yes	Yes	Yes	Yes	Yes	Yes	SpectraLink only	No	No	Yes
Speed Call Keys	N/A on 2500	Yes	Yes	Yes	Yes	Yes	Yes	SpectraLink only	Yes (see Note 4)	Yes (see Note 4)	Yes
Speed Call - Pause	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Speed Call - Personal	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 4)	Yes (see Note 4)	Yes
Speed Call - System	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Station-to-Station Dialing	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SuperKey	No	N/A 5005	Yes	Yes	Yes	410 only	No	Yes	No	No	No
Swap	No	N/A on 5005 and 5205	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

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Tag Call (Malicious Call Trace)	N/A on 5302	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Teleworker Support	No	5215, DM 5215 , 5212, 5312	5020, 5220, DM 5220, 5224, 5324, and Navigator (See Note 3)	5235 only	Yes	No	No	No	Yes	Yes	Yes
Tone Demonstration	Yes (except 5302)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Transfer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Trunk Access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Trunk Answer From Any Station (TAFAS)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Trunk Busy-out	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Trunk Select - Direct	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Unified Communicator Mobile	N/A on ONS	Yes No for 5304	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Visual Voicemail	No	No	No	5xxx only	5330, 5340 and 5360 only	No	Yes	No	No	No	No
Voice Mail	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes (see Note 5)
Web browser	No	No	No	5xxx only	Yes	No	No	No	Yes (see Note 4)	Yes (see Note 4)	No
Wireless LAN Stand Support	No	5212, DM 5215, 5312	DM 5220, 5224, 5324	5235 IP only	Yes	No	No	No	Yes	No	No

NOTE 1: Mitel Networks 5207 IP Phones DO NOT support the direct connection of a headset. Use of a headset with this phone requires a Plantronics M12 Vista Universal Amplifier. The amplifier plugs into the handset port on the underside of the phone and allows the user to adjust the headset volume level. Follow all instructions in the Plantronics M12 documentation for proper installation and use.

Plantronics models P51, P81, P101N, and Supra NC headsets are the ONLY headsets approved by Mitel for use with the 5207 IP Phone through the Plantronics M12 Vista. For optimum audio quality, set the M12 volume control to a low setting (1 to 3). Higher settings will degrade the audio quality.

CAUTION: Using the 5207 IP Phone and a headset without a Plantronics M12 Vista Universal Amplifier may cause hearing damage.

NOTE 2: A Group Page cannot be received by a 5220 IP (Dual Mode) Phone or a 5235 IP Phone that has a Line Interface Module installed in it.

NOTE 3: Teleworker support for Navigator requires Teleworker Release 4 or later.

NOTE 4: Functionality is limited or is provided differently than a non-YA phone.

NOTE 5: Functionality is supported on master only.

NOTE 6: Only Automatic Camp-on is supported on the 5302 IP Phone.

NOTE 7: The "Phonebook with Location" option is supported on the 5212, 5224, 5304, 5312, 5320, 5324, 5330, 5340 and 5360 IP Phones and the SUPERSET 4025 Phone.

NOTE 8: The 5304 supports the same set of features supported by the 5312 IP Phone. Some features are not recommended due to certain limitations, mainly the lack of soft keys and indicators (LED), and inaccessible DTMF dial pad.

NOTE 9: Call Forward Cancel All is only supported as a feature access code that can be programmed as a speed dial key.